

showrunner™

Order Guide

2023



Overview

Advanced and Adaptable

Showrunner™ is the most **Advanced** and **Adaptable** lighting control platform for Crestron® commercial lighting control hardware, ever! Adaptable means that showrunner™ keeps Agents out of a limited programming “box” as showrunner™ has met all “surprise requirements” to date. Nearly 1,500 sites are being operated by showrunner™.

Showrunner™ controls Züm Wired, Züm Wireless, SpaceBuilder panels, Greenlight, and other legacy Crestron® commercial lighting control devices making showrunner™ the best way to deliver the optimum solution for every new site. “Mix and Match” Crestron® technologies on a single site.

Best for Upgrades

Showrunner™ is the perfect solution for upgrades on existing Crestron® installs owing to showrunner’s™ deep and broad support of Creston® commercial lighting control hardware.

Chief Integrations’ wiki maintains a list of Crestron® supported hardware [here](#).

Meet More Division 26 Specs

Showrunner™ meets more DIV 26 specifications than any other Crestron® capable platform.

Energy Codes

Showrunner™ has met all energy codes to date and can accommodate unique local codes because showrunner™ is easily adaptable.

Floorplans and Graphic Advanced Scheduling

Showrunner™ runs floorplan based controls and graphic advanced scheduling on the 4-series processor. Crestron® competitors require expensive server based programs for these features.

Empower Local - Adaptable

The best way to speed up commercial lighting startups is to put the power to adapt to “as built” conditions and end-user wishes in the hands of the startup team. Showrunner™ makes it easy to adapt the lighting control behavior onsite without programming. End-users onsite find the UI easy to adjust on their own reducing the cost of ownership.

Showrunner™ services deliver a submittals compliant program to be loaded on the processor by Agent technicians or a certified showrunner™ technician hired by the Crestron® Agent. Showrunner™ has several hundred thousand lines of code to accommodate customer required features. Onsite techs can easily adjust via the UI. Touch panels can be set to include just the information that an end-user requires using Master Areas configurable onsite.

Overview

Showrunner™ Services - Accessible and Expert Services

Showrunner™ is backed by the most accessible and expert services in the Crestron® commercial lighting ecosystem. The showrunner™ team answers the phone! An expert support team is maintained to deliver on-demand support services. **The overall goal of showrunner™ is to assist Agents in selling more Crestron® hardware and starting up systems faster.**

When techs are working at a job site they need answers and action to complete the job as accurately and quickly as possible while avoiding unnecessary trips to the site. On-demand support reduces the “friction costs” of scheduling and maintaining appointment schedules. The CI team is ready to help our agents!

Support Line

Days: Monday - Friday
Hours: 6am to 5pm Pacific Time
Phone: 866-630-3655 Option 1
Email: Support@chiefintegrations.com

Pricing Based on Controlled Hardware

Showrunner™ is priced as a percentage of the controlled hardware Bill of Material Value at standard US\$ distributor prices. There is no need for agents to request quotes for showrunner™. Agents calculate prices themselves.

“Controlled Hardware” is Crestron® lighting control products, or other integrated devices, on the single line “riser”, mesh networks and/or other topology that interacts with showrunner™.

Devices typically **excluded** from extended value of the controlled hardware are:

- Standalone GLPP’s devices and attached devices not interacting with showrunner™
- Standalone Zūm hardware in rooms (areas) not interacting with showrunner™
- GLPP Remotes
- Steinel Remotes
- Steinel wall switches
- EPCs
- GLS-PLS-120/277
- FP-1s
- Cabling

showrunner™ Service Levels - SR-1

Scope of Work

SR-1 | showrunner™ plus Configuration (Requires Certified Tech)

- The **SR-1** service is for Agents with showrunner™ certified techs or Agents hiring showrunner™ certified techs for site work.
 - Showrunner™ is configured per the documents provided by Agent (see showrunner™ Order Form for required documents)
 - Showrunner™ is delivered electronically, no later than 2 weeks from order date (see Order Form for delivery specifics)
 - Expedited delivery is available for additional fee
 - Phone and email support for unique circumstances that may arise

SR-1 | Required Documentation with Order

- Completed showrunner™ Order Form
- PO for the calculated amount of services selected as totaled by the completed Order Form selecting SR-1 service and any Additional Features
- Copy of the priced BOM, at US\$ distributor price noting devices that are not “controlled hardware” (from CDTL)
- Submittals complete with Single Lines (risers), Room (Area) Numbers/Names, Load Schedules with Room (Area) Numbers/Names
- Specify who should receive showrunner™ via email in “Send showrunner™ Link To:” section of the Job Name box on page two of the Order Form

SR-1 | Delivery Process

- Showrunner™ will be delivered via email link where configured showrunner™ can be downloaded
 - Agent will have access to license portal with links to the following:
 - Showrunner™ license for ordered job
 - Showrunner™ Updates - latest release with release notes
 - Showrunner™ Installation Guide
 - Showrunner™ submittals compliant configuration file for the ordered job
- No Source Code - See separate source code agreement and price list

showrunner™ Service Levels - SR-1

Scope of Work

SR-1 | Agent Responsibilities

- Agent onsite technician to be experienced with loading and commissioning showrunner™ jobs or using a Chief Integrations certified independent tech
 - Technician must be equipped with the required hardware and software
 - [See list here](#)
 - Must be able to verbally communicate by phone and send/receive email
 - Must have a digital multi-meter - Fluke 117 or similar. Must be capable of low voltage measurements

SR-1 | Service Hours and Contact Methods

- Support Line
 - Phone: 866-630-3655 Option 1
 - 6:00AM to 5:00PM Pacific Time
 - Monday to Friday
- Email
 - Support@chiefintegrations.com

showrunner™ Service Levels - SR-2

Scope of Work

SR-2 | showrunner™ plus Configuration, Remote Deployment Support with Troubleshooting

- The **SR-2** service is for non-certified showrunner™ techs with experience starting up showrunner™ sites that require troubleshooting assistance
 - SR-1 services are included
 - Deployment support with the loading and verification that showrunner™ is functioning on specification
 - Minor “as built” modifications
 - Troubleshooting Assistance
 - Determine hardware/installation issues vs. programming
 - Verification of hardware installation status
 - Guidance on solutions to lighting control issues
 - Demonstrating showrunner™ configuration adaptations using the showrunner™ UI
 - Remote connection to onsite computer (properly equipped by onsite tech) - [Link to download remote support tool](#)
 - Onsite Tech “Must Haves”:
 - Ability to troubleshoot low voltage wiring (check 0-10V values, DALI bus power, Cresnet power). Meter required
 - Cresnet toolbox software on a computer connected to the internet, including ethernet and USB cables
 - Support Hours
 - 6:00AM to 5:00PM Pacific time
 - Monday to Friday
 - Phone: 866-630-3655 Option 1
 - Email: Support@chiefintegrations.com

SR-2 | Required Documentation with Order

- Completed showrunner™ Order Form
- PO for the calculated amount of services selected as totaled by the completed Order Form selecting SR-1 service and any Additional Features
- Copy of the priced BOM, at US\$ distributor price noting devices that are not “controlled hardware” (from CDTL)
- Submittals complete with Single Lines (risers), Room (Area) Numbers/Names, Load Schedules with Room (Area) Numbers/Names
- Specify who should receive showrunner™ via email in “Send showrunner™ Link To:” section of the Job Name box on page two of the Order Form

showrunner™ Service Levels - SR-2

Scope of Work

SR-2 | Delivery Process

- Showrunner™ will be delivered via email link where configured showrunner™ can be downloaded
 - Agent will have access to license portal with links to the following:
 - Showrunner™ license for ordered job
 - Showrunner™ Updates - latest release with release notes
 - Showrunner™ Installation Guide
 - Showrunner™ submittals compliant configuration file for the ordered job
- No Source Code - See separate source code agreement and price list

SR-2 | Agent Responsibilities

- Agent onsite technician to be experienced with loading and commissioning showrunner™ jobs or using a Chief Integrations certified independent tech
 - Technician must be equipped with the required hardware and software
 - [See list here](#)
 - Must be able to verbally communicate by phone and send/receive email
 - Must have a digital multi-meter - Fluke 117 or similar. Must be capable of low voltage measurements

SR-2 | Service Hours and Contact Methods

- Support Line
 - Phone: 866-630-3655 Option 1
 - 6:00AM to 5:00PM Pacific Time
 - Monday to Friday
- Email
 - Support@chiefintegrations.com

showrunner™ Service Levels - SR-3

Scope of Work

SR-3 | showrunner™ plus Configuration and Remote Startup

- The **SR-3** service is for inexperienced technicians and projects where a technician may not be able to be onsite (so long as qualified person is onsite)
 - SR-2 services and onsite tech “Must Have” requirements are included
 - Onsite tech will act as “eyes and ears” for Chief Integrations showrunner™ services technician and
 - Facilitate communication with electrical contractor or whomever is responsible for the installation
 - Manage onsite technology including establishing and maintaining an internet connection for the onsite computer
 - SR-3 is a scheduled service
 - Minimum of 3-day notice after configured showrunner™ is delivered per standard or expedited service
 - Consistent assistance will be provided by showrunner™ services tech, subject to breaks and hours of operation
 - Service shall progress at the pace of achievement on the job site for corrections of installation issues and the availability of information
 - Onsite Tech Must Have:
 - Ability to troubleshoot low voltage wiring (check 0-10V values, DALI bus pwer, Cresnet power). Meter required
 - Cresnet toolbox software on a computer connected to the internet, including ethernet and USB cables
 - The ability to communicate in English verbally and in writing with the showrunner™ services tech.
 - Support Hours
 - 6:00AM to 5:00PM Pacific time
 - Monday to Friday
 - Phone: 866-630-3655 Option 1
 - Email: Support@chiefintegrations.com

SR-3 | Required Documentation with Order

- Completed showrunner™ Order Form
- PO for the calculated amount of services selected as totaled by the completed Order Form selecting SR-1 service and any Additional Features
- Copy of the priced BOM, at US\$ distributor price noting devices that are not “controlled hardware” (from CDTL)
- Submittals complete with Single Lines (risers), Room (Area) Numbers/Names, Load Schedules with Room (Area) Numbers/Names
- Specify who should receive showrunner™ via email in “Send showrunner™ Link To:” section of the Job Name box on page two of the Order Form

showrunner™ Service Levels - SR-3

Scope of Work

SR-3 | Delivery Process

- Showrunner™ will be delivered via email link where configured showrunner™ can be downloaded
 - Agent will have access to license portal with links to the following:
 - Showrunner™ license for ordered job
 - Showrunner™ Updates - latest release with release notes
 - Showrunner™ Installation Guide
 - Showrunner™ submittals compliant configuration file for the ordered job
- No Source Code - See separate source code agreement and price list

SR-3 | Agent Responsibilities

- Agent onsite technician to be experienced with loading and commissioning showrunner™ jobs or using a Chief Integrations certified independent tech
 - Technician must be equipped with the required hardware and software
 - [See list here](#)
 - Must be able to verbally communicate by phone and send/receive email
 - Must have a digital multi-meter - Fluke 117 or similar. Must be capable of low voltage measurements
- Onsite Tech Must Have:
 - Ability to troubleshoot low voltage wiring (check 0-10V values, DALI bus power, Cresnet power). Meter required
 - Crestron Toolbox software on a computer connected to the internet, including ethernet and USB cables
 - The ability to communicate in English verbally and in writing with the showrunner™ services tech

SR-3 | Service Hours and Contact Methods

- Support Line
 - Phone: 866-630-3655 Option 1
 - 6:00AM to 5:00PM Pacific Time
 - Monday to Friday
- Email
 - Support@chiefintegrations.com

showrunner™ Service Levels - SR-4

Scope of Work

SR-4 | showrunner™ Configuration and Onsite Startup

- The **SR-4** service includes SR-1 plus
 - Chief Integrations showrunner™ services tech will be onsite at the jobsite to:
 - Perform the entire lighting control startup including
 - Train Agent onsite techs, and/or
 - Add capacity for starting up lighting controls, and/or
 - Add expertise for starting up lighting controls
 - Written Requirements
 - SR-1 required documents
 - showrunner™ Services Agreement in force
 - Master Services Agreement in force
 - Signed Statement of Work in force

SR-4 | Required Documentation with Order

- Completed showrunner™ Order Form
- PO for the calculated amount of services selected as totaled by the completed Order Form selecting SR-1 service and any Additional Features
- Copy of the priced BOM, at US\$ distributor price noting devices that are not “controlled hardware” (from CDTL)
- Submittals complete with Single Lines (risers), Room (Area) Numbers/Names, Load Schedules with Room (Area) Numbers/Names
- Specify who should receive showrunner™ via email in “Send showrunner™ Link To:” section of the Job Name box on page two of the Order Form
- showrunner™ Services Agreement in force
- Master Services Agreement in force
- Signed Statement of Work in force for specific SR-4 project

SR-4 | Delivery Process

- Showrunner™ will be delivered via email link where configured showrunner™ can be downloaded
 - Agent will have access to license portal with links to the following:
 - Showrunner™ license for ordered job
 - Showrunner™ Updates - latest release with release notes
 - Showrunner™ Installation Guide
 - Showrunner™ submittals compliant configuration file for the ordered job
- No Source Code - See separate source code agreement and price list

showrunner™ Service Levels - SR-4

Scope of Work

SR-4 | Agent Responsibilities

- Introduce Chief Integrations to the EC no later than the pre-wire meeting
- Make Chief Integrations' role clear to the EC
- Participate in the pre-wire meeting with the EC so Chief Integrations' role and method of operations between the EC and Chief Integrations can be coordinated so expectations are clear
- Stress that safety is #1 priority for Chief Integrations and appropriate safety standards are required
- Make clear that Chief Integrations does NOT do:
 - Installation
 - Supply hardware or handle hardware returns or warranty issues
 - Does not terminate nor touch wires
 - Chief Integrations' personnel are limited to 6 feet above finished floor should ladder work be required
 - Chief Integrations' personnel do not ride on lifts
- Address any concerns with the EC that Chief Integrations brings to Client. The most common concerns are:
 - The EC is uncooperative with Chief Integrations
 - The EC focuses on getting the lights on and does not care about getting lights under control because EC's typically get substantial completion payments when the lights are on whether or not they are under control.

showrunner™ Service Levels - SR-1U

Scope of Work

SR-1U | showrunner™ plus Configuration to Upgrade an Existing Lighting Control program with SR-1 Level Documentation

- **SR-1U** is the same service as SR-1, as long as documentation as required by SR-1 can be provided for SR-1U, plus SR-1U specific items listed below:
 - Controlled hardware includes the original Bill of Materials (BOM) value plus and minus changes
 - Example: Existing processor subtracted from total and new processor added to total controlled hardware.
 - Repeat for each hardware change to obtain controlled hardware and new accurate BOM
 - BOM pricing at the time of the original order is used for “controlled hardware” calculation

SR-1U | Required Documentation with Order

- Completed showrunner™ Order Form
- PO for the calculated amount of services selected as totaled by the completed Order Form selecting SR-1 service and any Additional Features
- Copy of the priced BOM, at US\$ distributor price noting devices that are not “controlled hardware” (from CDTL)
- Submittals complete with Single Lines (risers), Room (Area) Numbers/Names, Load Schedules with Room (Area) Numbers/Names
- Specify who should receive showrunner™ via email in “Send showrunner™ Link To:” section of the Job Name box on page two of the Order Form
- SR-1U Specific
 - Existing code
 - List of any operational issues currently onsite
 - Statement of the goal of the upgrade to showrunner™

SR-1U | Delivery Process

- Showrunner™ will be delivered via email link where configured showrunner™ can be downloaded
 - Agent will have access to license portal with links to the following:
 - Showrunner™ license for ordered job
 - Showrunner™ Updates - latest release with release notes
 - Showrunner™ Installation Guide
 - Showrunner™ submittals compliant configuration file for the ordered job
- No Source Code - See separate source code agreement and price list

showrunner™ Service Levels - SR-1U

Scope of Work

SR-1U | Agent Responsibilities

- Agent onsite technician to be experienced with loading and commissioning showrunner™ jobs or using a Chief Integrations certified independent tech
 - Technician must be equipped with the required hardware and software
 - [See list here](#)
 - Must be able to verbally communicate by phone and send/receive email
 - Must have a digital multi-meter - Fluke 117 or similar. Must be capable of low voltage measurements

SR-1U | Service Hours and Contact Methods

- Support Line
 - Phone: 866-630-3655 Option 1
 - 6:00AM to 5:00PM Pacific Time
 - Monday to Friday
- Email
 - Support@chiefintegrations.com

showrunner™ Service Levels - SR-2U

Scope of Work

SR-2U | showrunner™ plus Configuration, Remote Deployment Support, and Troubleshooting Assistance to Upgrade an Existing Lighting Control System

- **SR-2U** is the most common service for upgrade projects for Crestron controls as documentation meeting the specifications for SR-1 are not available
 - Showrunner™ certified Agents and techs order SR-2U even though certified for SR-1
 - Source documents are often:
 - Existing program source code (SIMPL Windows or D3 Pro)
 - Bill of Materials obtained from Crestron or End-user
 - BOM pricing at the time of the original order is used for “controlled hardware” calculation
 - Changes to BOM to get a new accurate BOM
 - Original or outdated documentation
 - Includes SR-2 services
 - Controlled hardware is calculated as described in SR-1U

SR-2U | Required Documentation with Order

- Completed showrunner™ Order Form
- PO for the calculated amount of services selected as totaled by the completed Order Form selecting SR-1 service and any Additional Features
- Copy of the priced BOM, at US\$ distributor price noting devices that are not “controlled hardware” (from CDTL)
- Submittals complete with Single Lines (risers), Room (Area) Numbers/Names, Load Schedules with Room (Area) Numbers/Names
- Specify who should receive showrunner™ via email in “Send showrunner™ Link To:” section of the Job Name box on page two of the Order Form
- SR-2U Specific
 - Existing code
 - List of any operational issues currently onsite
 - Statement of the goal of the upgrade to showrunner™

SR-2U | Delivery Process

- Showrunner™ will be delivered via email link where configured showrunner™ can be downloaded
 - Agent will have access to license portal with links to the following:
 - Showrunner™ license for ordered job
 - Showrunner™ Updates - latest release with release notes
 - Showrunner™ Installation Guide
 - Showrunner™ submittals compliant configuration file for the ordered job
- No Source Code - See separate source code agreement and price list

showrunner™ Service Levels - SR-2U

Scope of Work

SR-2U | Agent Responsibilities

- Agent onsite technician to be experienced with loading and commissioning showrunner™ jobs or using a Chief Integrations certified independent tech
 - Technician must be equipped with the required hardware and software
 - [See list here](#)
 - Must be able to verbally communicate by phone and send/receive email
 - Must have a digital multi-meter - Fluke 117 or similar. Must be capable of low voltage measurements

SR-2U | Service Hours and Contact Methods

- Support Line
 - Phone: 866-630-3655 Option 1
 - 6:00AM to 5:00PM Pacific Time
 - Monday to Friday
- Email
 - Support@chiefintegrations.com

showrunner™ Service Levels - SR-3U

Scope of Work

SR-3U | showrunner™ plus Configuration and Remote Startup Upgrade to Replace Existing Lighting Control Program

- **SR-3U** includes:
 - SR-2U
 - SR-3 as described above

SR-3U | Required Documentation with Order

- Completed showrunner™ Order Form
- PO for the calculated amount of services selected as totaled by the completed Order Form selecting SR-1 service and any Additional Features
- Copy of the priced BOM, at US\$ distributor price noting devices that are not “controlled hardware” (from CDTL)
- Submittals complete with Single Lines (risers), Room (Area) Numbers/Names, Load Schedules with Room (Area) Numbers/Names
- Specify who should receive showrunner™ via email in “Send showrunner™ Link To:” section of the Job Name box on page two of the Order Form
- SR-3U Specific
 - Existing code
 - List of any operational issues currently onsite
 - Statement of the goal of the upgrade to showrunner™

SR-3U | Delivery Process

- Showrunner™ will be delivered via email link where configured showrunner™ can be downloaded
 - Agent will have access to license portal with links to the following:
 - Showrunner™ license for ordered job
 - Showrunner™ Updates - latest release with release notes
 - Showrunner™ Installation Guide
 - Showrunner™ submittals compliant configuration file for the ordered job
- No Source Code - See separate source code agreement and price list

showrunner™ Service Levels - SR-3U

Scope of Work

SR-3U | Agent Responsibilities

- Agent onsite technician to be experienced with loading and commissioning showrunner™ jobs or using a Chief Integrations certified independent tech
 - Technician must be equipped with the required hardware and software
 - [See list here](#)
 - Must be able to verbally communicate by phone and send/receive email
 - Must have a digital multi-meter - Fluke 117 or similar. Must be capable of low voltage measurements
- Onsite Tech Must Have:
 - Ability to troubleshoot low voltage wiring (check 0-10V values, DALI bus power, Cresnet power). Meter required
 - Crestron Toolbox software on a computer connected to the internet, including ethernet and USB cables
 - The ability to communicate in English verbally and in writing with the showrunner™ services tech

SR-3U | Service Hours and Contact Methods

- Support Line
 - Phone: 866-630-3655 Option 1
 - 6:00AM to 5:00PM Pacific Time
 - Monday to Friday
- Email
 - Support@chiefintegrations.com

showrunner™ Service Levels - SR-4U

Scope of Work

SR-4U | showrunner™ plus Configuration and Onsite Startup Upgrade to Replace Existing Lighting Control Program

- **SR-4U** requires a quotation and includes:
 - SR-4 as described above
- SR-4 documentation required as modified by SR-2U

SR-4U | Required Documentation with Order

- Completed showrunner™ Order Form
- PO for the calculated amount of services selected as totaled by the completed Order Form selecting SR-1 service and any Additional Features
- Copy of the priced BOM, at US\$ distributor price noting devices that are not “controlled hardware” (from CDTL)
- Submittals complete with Single Lines (risers), Room (Area) Numbers/Names, Load Schedules with Room (Area) Numbers/Names
- Specify who should receive showrunner™ via email in “Send showrunner™ Link To:” section of the Job Name box on page two of the Order Form
- showrunner™ Services Agreement in force
- Master Services Agreement in force
- Signed Statement of Work in force for specific SR-4 project

SR-4U | Delivery Process

- Showrunner™ will be delivered via email link where configured showrunner™ can be downloaded
 - Agent will have access to license portal with links to the following:
 - Showrunner™ license for ordered job
 - Showrunner™ Updates - latest release with release notes
 - Showrunner™ Installation Guide
 - Showrunner™ submittals compliant configuration file for the ordered job
- No Source Code - See separate source code agreement and price list

showrunner™ Service Levels - SR-4U

Scope of Work

SR-4 | Agent Responsibilities

- Introduce Chief Integrations to the EC no later than the pre-wire meeting
- Make Chief Integrations' role clear to the EC
- Participate in the pre-wire meeting with the EC so Chief Integrations' role and method of operations between the EC and Chief Integrations can be coordinated so expectations are clear
- Stress that safety is #1 priority for Chief Integrations and appropriate safety standards are required
- Make clear that Chief Integrations does NOT do:
 - Installation
 - Supply hardware or handle hardware returns or warranty issues
 - Does not terminate nor touch wires
 - Chief Integrations' personnel are limited to 6 feet above finished floor should ladder work be required
 - Chief Integrations' personnel do not ride on lifts
- Address any concerns with the EC that Chief Integrations brings to Client. The most common concerns are:
 - The EC is uncooperative with Chief Integrations
 - The EC focuses on getting the lights on and does not care about getting lights under control because EC's typically get substantial completion payments when the lights are on whether or not they are under control.

Additional Features

Floorplans

- **SR-FP0** - Floorplan Image Edited and Configured by the Agent (per page) - 4-Series Processor Required
 - A page is a single image to display, typically appearing on submittals drawings as a single drawing
 - Floorplans operate on the showrunnerHUB™ UI
 - Computer browser
 - Tablet browser, mobile
 - NOT on touch panel yet
 - [Link to showrunner™ Wiki articles and videos on Floorplans](#)
 - Agent configures the floor plan using showrunner™ tools
 - Agent provides source documents per page
 - “After Order” pricing applies if not ordered with the original order
- **SR-FP1** - Floorplan Image Edited by Chief Integrations and Configured by the Agent (per page) - 4-Series Processor REQUIRED
 - Same as SR-FP0
 - Chief Integrations configures the floor plan
 - “After Order” pricing applies if not ordered with the original order
- **SR-FP2** - Floorplan Image Edited and Configured by Chief Integrations (per page) - 4-Series Processor REQUIRED
 - Chief Integrations edits the floorplan image provided by the Agent
 - Chief Integrations configures the floor plan

BACnet

- * **Required information to execute BACnet**
 - Sequence of operations
 - Crestron BACnet license
 - Appropriate Crestron BACnet license
- **SR-BNI** - BACnet Integration less than 50 points showrunner™ standard
 - See BACnet details on Chief Integrations wiki [here](#)
 - After Order pricing applies if not ordered with the original order
- **SR-BNI50** - BACnet Integration 50 points or more
 - Maximum number of points is dependent on hardware
 - See BACnet details on Chief Integrations wiki [here](#)
 - After Order pricing applies if not ordered with the original order

Central Control

- **SR-CCPX** - is for the aggregations of multiple processors to create a single control point for all processors
 - SR-CCPX includes:
 - showrunner’s™ programmatic capability
 - showrunner™ service team configuration time
 - Remote support of tech during deployment
 - Adjustments to match the “as built” condition
 - After Order pricing applies if not ordered with the original order

Additional Features

DMX

Link to [showrunner™ Wiki on DMX](#). Check for updates on features and processes.

- **SR-DMX** - DMX Support and Troubleshooting Services
 - DMX Control is standard with showrunner™
 - SR-DMX is a service to assist techs with DMX startup
 - Agent orders only if tech will require assistance
 - If Agent does not include on the original order then the After Order price applies if tech requires assistance
- **SR-P100** - Pharos Programming less than 100 Loads
 - Showrunner™ is standard with Pharos integrations capabilities
 - SR-P100 is a service for Chief Integrations to configure a Pharos controller
 - Agent orders only if tech will require assistance
 - After Order pricing applies if not ordered with the original order
 - Agent to provide:
 - Tech for eyes onsite and onsite communication
 - Tech with internet access to a computer connected to the lighting control processor of Pharos directly as required
 - Pharos properly installed and verified “on-line”
 - The following information for programming
 - Fixture manufacturer/model
 - Load schedule
 - Fixture types (RGB, RGBW, etc.)
 - Logical load groupings
 - After Order pricing applies if not ordered with the original order
- **SR-P1K** - Pharos Programming 100-1000 loads
 - Same as SR-P100
 - After Order pricing applies if not ordered with the original order
- **SR-PU** - Pharos programming 1000+ loads
 - Quoted price
 - Service and Agent requirements will be included in the statement of work
 - After Order pricing applies if not ordered with the original order
- **SR-PS** - Pharos “Show”
 - Requires SR-P100, SR-P1K or SR-PU
 - Chief Integrations will:
 - 1 Create timelines and triggers
 - 2 Create up to 10 timelines (shows)
 - Agent shall provide
 - Written sequences for shows
 - Trigger criteria for each timeline
 - After Order pricing applies if not ordered with the original order

Additional Features

Schedule

- Review the showrunner™ UI Walkthrough on www.chiefintegrations.com/agents for feature details
- **STD** - Standard Scheduler
 - Schedule can be set to repeat on any day(s) of the week
 - Graphic view of schedules
 - Color coded
 - Robust action set for events provides complete customization
- **SR-AS** - Advanced Scheduling
 - Note: The presence of the Calendar Tab indicates that Advanced Scheduler is licensed
 - Schedule future events by calendar day or range of days / patterns
 - Set schedules for an extended period and enjoy peace of mind
 - Create customer calendars for each use case
 - Graphic View of Schedules
 - Tags for Areas to control via a particular schedule
 - Apply one or more tags to individual areas to schedule by Tag
 - Human Centric Lighting
 - Circadian
 - CCT
 - Tunable white
 - Alter Device Behavior and Scenes by Schedule
 - Occupancy sensor timeouts can be set by schedule
 - Scenes can be set by schedule
 - Keypads can be enabled / disabled by schedule
 - Keypads can control different areas by schedule
 - Tags for Areas to Control via Schedule
 - Apply one or more tags to individual areas
 - Establish schedules for tags
 - Fast way to create schedules
 - Flexible way to control groups of Areas
 - After Order pricing applies if not ordered with the original order

Additional Features

AV

- **SR-AVC** - Integrate Crestron A/V Control Hardware
 - RS-232 A/V Control Hardware
 - EISC process is standard with showrunner™ and can be updated in real-time using the showrunner™ UI
 - SR-AVC is for support only
 - Agents should order if they want support implementing SR-AVC or if a conference call will be requested or an integrator will contact Chief Integrations with questions
 - After Order pricing applies if not ordered with the original order
- **SR-AVN** - Integrate Non-Crestron A/V Control Hardware
 - SR-AVN is for support only
 - Agents should order if they want support implementing SR-AVN or if a conference call will be requested or an integrator will contact Chief Integrations with questions
 - After Order pricing applies if not ordered with the original order

Shades

Link to showrunner™ Wiki and videos. Check for updates on features and processes.

- * **Required information for shades**
 - Make and model
 - Addresses/groups as provided by the shade installer - if applicable
 - Sequence of operations
- **SR-SDC** - Shades Integration for Crestron® Shades
 - Shade control hardware shall be included in the “controlled hardware” total
 - SR-SDC is for support services
 - After Order pricing applies if not ordered with the original order
- **SR-SDN** - Shades Integration for NON-Crestron® Shades
 - This is an add-on for 3rd party shades and required if any 3rd party shades are used
 - Shade control hardware shall be included in the “controlled hardware” total - when applicable
 - After Order pricing applies if not ordered with the original order

Additional Features

Human Centric

- **SR-DW** - Dynamic White and Fixture CCT Calibration
 - Dynamic White control hardware shall be included in the “controlled hardware” total \$ amount
 - SR-DW is for support
 - Standard showrunner™ includes the controls for SR-DW
 - Agents should order only if they will need support implementing SR-DW or if a conference call will be requested or an integrator will contact Chief Integrations with questions
 - After Order pricing applies if not ordered with the original order
- **SR-HC** - SolarSync and Circadian Schedule Support
 - SolarSync and Circadian control hardware shall be included in the “controlled hardware” total \$ amount
 - SR-HC is for support and software
 - Standard showrunner™ includes the controls for SR-HC
 - After Order pricing applies if not ordered with the original order

Fusion

- **SR-CFI** - Fusion Integration “hooks” in showrunner™
 - Provides the capability to connect Crestron® Fusion software to showrunner™
 - Fusion hooks in showrunner™ to allow integration with Crestron® Fusion
 - Must follow Crestron® Fusion room quantity rules per processor
 - Fusion Time Clock is not presently supported, discuss with Chief Integrations if needed
 - Provides Room Scene Recall/Save, individual load status, and occupancy status
 - After Order pricing applies if not ordered with the original order
- **SR-CFIC** - Configuration of Crestron® Fusion
 - Chief Integrations configures Crestron Fusion per the specification
 - Quote may include:
 - Conference calls
 - Participation in verifying customer requirement
 - Verification of architecture
 - Remote or Onsite
 - Agent arranges with Crestron to install Fusion Server if onsite hosted or configure Fusion Cloud server
 - *Requires SR-CFI
 - After Order pricing applies if not ordered with the original order